

## NOTICE

Effective July 1, 2017 the City of Hermitage will no longer accept payment for sewer bills at the Finance Department counter. We make this change, in part, due to changes in personnel and staffing and also to improve the overall efficiency of our operations and improve accounting controls.

Customers continue to have the following options for payment:

1. Direct debit from your bank account. Sign up forms are available at the Municipal Building or online at [www.hermitage.net](http://www.hermitage.net). Payments are deducted on the 5<sup>th</sup> of the month or the next business day after in the event of a weekend or holiday.
2. Mail your payment in the envelope provided. You must include the remit stub from your bill for your payment to be properly processed.
3. Deposit your payment (NO CASH) in the payment box outside the Municipal Building at the north end of the back parking lot. **We cannot accept cash payments.**
4. Online bill pay through your bank. Account or customer number must be included with each payment entered. **It can take up to seven (7) days for payment to process.**
5. Online payment using your debit or credit card at [www.hermitage.net](http://www.hermitage.net). Choose the "Pay Your Sewer Bill Online" icon. The site works best in Mozilla Firefox, Google Chrome and/or Safari. **It does NOT work in Internet Explorer.**

If you need details or have questions regarding any of these options, you can call Kathy @ 724-981-0800 x1360 or e-mail at [kpatrizi@hermitage.net](mailto:kpatrizi@hermitage.net) for assistance.

We appreciate your cooperation.