

City Information

WELCOME TO THE CITY OF HERMITAGE INFORMATIONAL FLYER

Outlining various services in Hermitage and surrounding communities

EMERGENCY SERVICES: DIAL: 911

The City of Hermitage is a part of the Mercer County 911 Emergency Services for police, fire, and ambulance response. If you have a Non-Emergency, please call 724-662-6110.

HOSPITALS:

Sharon Regional Health System	724-983-3911
UPMC Horizon Hospital	724-981-3500
UPMC Horizon Hospital	724-588-2100

HUMAN SERVICE HOTLINES:

Pittsburgh Poison Control Center	412-681-6669 or 800-222-1222
Child Abuse Hotline (Childline & Abuse Registry)	800-932-0313
Consumer Protection Agency of Mercer County	724-342-6222

TRANSPORTATION:

Mercer County Community Transit	724-981-6222
Shenango Valley Public Transit	724-981-1561

BURNING:

Hours: Monday – Saturday, 6:00 a.m. to 12:00 p.m.

Prohibited: Sunday and Legal Holidays

Ordinary household debris may be burned in a container approved by the Fire Department.

For more information, see the “Burning Regulations” flyer or call the Hermitage Fire Department at 724-342-0669.

TIME & TEMPERATURE:

724-347-7751

UTILITIES:

Time Warner (cable)	877-772-2253
National Fuel Gas	Emergency 800-444-3130
	Inquires 800-365-3234
Penn Power Company	
Automated Outage Report Line	888-544-4877
Customer Service/Emergencies	800-720-3600
Aqua America Pennsylvania Inc.	
Emergency & After Hours	724-347-7418
Billing & Inquiries	724-981-1200
Sanitary Sewer Rental	724-981-0800
Verizon Telephone	
Residential Service/Billing	800-660-2215
Order Directories	800-888-8448

SOLID WASTE DISPOSAL / RECYCLING:

Tri-County Industries, Inc. 724-662-2510 or 724-748-4705

Collection: Weekly – place at curbside.

Method: Bags – may be purchased at any Hermitage grocery store or Hermitage Municipal Building, or Toters may be rented from Tri-County Industries.

Recycling: Recycling bins – are provided by the City of Hermitage and placed at curb side with regular garbage.

City Information

TAXES:

Property Taxes: Cards mailed at beginning of March for County/City tax & beginning of August for School tax.

Per Capita Tax: Cards mailed at beginning of August.

Hermitage Treasurer's Office: 724-347-4472.

WEATHER WARNING:

Sirens throughout the City provide warnings issued by the National Weather Bureau. Tune your radio to 1610 AM for instant weather conditions and emergency messages.

LOCAL GOVERNMENT:

Fire Department (main fire station): 724-342-0669

Municipal Building:

Administration & Finance 724-981-0800

City Inspector

General Information

Planning & Zoning

Parks & Recreation

Public Works

Sewer Rental (billed quarterly)

Police Department

Administration: 724-983-6784

Investigation & Juvenile: 724-983-6782

Records: 724-983-6780

Community Development 724-983-0900

Treasurer's Office (Property/Per Capita) 724-347-4472

Wage Tax Office (Receiver of Taxes) 724-981-8132

Street Department 724-342-0210

Water Pollution Control Department: 724-347-4941

HERMITAGE SCHOOL DISTRICT:

Call 724-981-8750 and ask to be connected to the school you need (extension numbers provided).

Grades K-3 Artman Elementary School (ext. 5000)

Business Office 724-981-1675

Superintendent 724-981-1675

Grades 4-7 Delahunty School (ext. 3000)

Grades 8-12 Hickory High School (ext. 1000)

For bus schedule information, call the Business Office at 724-981-1675.

HERMITAGE HISTORICAL SOCIETY:

5465 East State Street, Hermitage, PA 16148 - For hours and events, call 724-346-0419.

RECREATION:

Buhl Farm Park 724-962-9648

Mahaney Recreation Area 724-962-5945

Shenango Valley YMCA 724-981-6950.

Chestnut Run Swim Beach 724-981-1561.

Rodney White Olympic Park 724-981-0800.

LindenPointe & Whispering Pines Trials 724-981-0800

LIBRARY:

Community Library of the Shenango Valley 724-981-4360 11 North Sharpsville Avenue, Sharon.

*Hermitage residents receive **FREE** library cards at the Community Library of the Shenango Valley!*

Hermitage Police Department

* STAFFING *

The Hermitage Police Department is a full-time, full-service police department rendering aid and assistance 24 hours a day, 365 days a year. The department consists of 30 sworn police officers and 3 secretary/clerks.

There is a detective unit, juvenile unit, full-time School Resource Officer and D.A.R.E. Officer to educate our area children about the harmful effects of using drugs and alcohol, and the hazardous results of engaging in violence. Child safety seat installation and inspection are conducted by appointment.

* SERVICE *

When in need of police response, call: **911**

This number is for anytime you need a police officer to respond to your home or business.

The 911 office is located in Mercer with the capability of identifying the address and phone number from which you are calling. This service is called Enhanced 911 and is paid in part each month as a special charge on your telephone bill.

If there is an after hour administrative question that will not require a police officer response, you call 724-662-6110 and speak to an employee of the 911 center.

To contact the administrative officers of the Hermitage police department, you can call the numbers listed below between 8:00 a.m. to 5:00 p.m., Monday through Friday:

Records and Information	724-983-6780
Investigation and Juvenile	724-983-6782
Administrative	724-983-6784
Fax Line	724-983-6786

Other phone numbers of reference for police related issues are:

District Justice for Hermitage	724-346-3591
Mercer County Courthouse	724-662-3800
PA State Police	724-662-4200

* FACTS & STATISTICS *

Hermitage has been and still is one of the fastest growing cities in both residential and business areas—being one of the major shopping and professional office districts in Mercer County.

The City is approximately 30 square miles with close to 200 miles of state and local roadways to patrol. These roadways also support a large volume of traffic circulation.

Yet even with this large volume, the traffic through the City's major intersections flows freely with several areas handling over 9.5 million vehicles per year—that is 1,085 cars per hour. Traffic control and enforcement is a key aspect to maintaining the safety of motorists traveling through our City.

In addition, the police department responds to over 10,000 calls for service each year, with the City maintaining a relatively low crime rate. Of the crimes reported, approximately 60% are solved and cleared. This can be attributed in a major way to an involved community. We encourage our residents to report any suspicious people or activities by calling 911.

Hermitage Police Department

* PROTECTION AT HOME *

One way to reduce crime at home is to get to know your neighbors and watch each other's home and property. The police department has many handouts available that detail helpful and often simple methods of protecting you and your family.

Another aspect to consider is the use of home alarm systems. Hermitage has an ordinance that governs the installation and use of all intrusion alarms. A permit is required before installation which includes a nominal fee. Applications are available at the police department during regular business hours.

* SOLICITATION *

Hermitage has an ordinance which requires businesses and non-profit organizations to obtain solicitation permits. The police department verifies whether those soliciting have ever been convicted of a crime—in which case the permit would be denied. People who have been granted permission to solicit are issued an identification card. So if you are approached by someone who is not wearing the proper identification, call 911.

* TOURS & PROGRAMS

Tours of the police department are available for any citizen, group, or service organization. To make arrangements, please contact the administrative office of the police department giving your name, phone number, and group size.

Members of the police department are also available to present programs to groups and residential neighborhoods on many police related topics. Again, contact the administrative office of the police department.

* D.A.R.E. PROGRAM * Drug Abuse Resistance Education

A School Resource Police Officer is assigned to teach the D.A.R.E. Program, which educates the students, teachers, and administrators in public and private schools of the effects of drugs, alcohol, and violence. The following are a few tips to parents:

- Establish family rules that make the use of drugs non-negotiable and violence unacceptable.
- Educate yourself about drugs so you can talk informatively with your children and answer their questions.
- Talk with your children. Try to establish uniform rules that make access to drugs and alcohol harder for your children and their friends—such as a curfew, the amount of spending money they receive, and their use of a car.
- If problems arise, try to seek advice and counsel from someone both you and your child respect and can relate.

* C.O.P.S. PROGRAM *

The Hermitage Police Department recognizes the importance of providing crime prevention techniques, and “Community Oriented Policing Services” offers programs and services to the community, such as:

Bicycle Safety & Bicycle Registration
Home Security
Operation Identification – Personal Property IDs
Personal Security – How Not To Become a Victim
Senior Citizen Crime Prevention Programs
Plus many more...

If you are interested in any of these programs or would like a full list of additional programs, call the Hermitage Police Department at 724-983-6780 and ask for Police Chief McElhinny.

Burning Regulations

1. Burning hours for the City of Hermitage are **6:00 AM to noon**.

Exclusion: Burning may be accomplished between the hours of 6:00 AM and 6:00 PM if the fire location is 300 feet away from any occupied building.

2. Days of burning are **Monday through Saturday**.

Prohibited Days: Sundays, Legal Holidays

3. Material that may be burned is limited to "ordinary household class A debris," which is wood, paper, cloth, and related materials that **do not create noxious odors and heavy smoke**.

Prohibited materials: Any material that creates noxious odors and heavy smoke, such as leaves, grass, shrubbery, and household garbage, or creates a justified neighborhood disturbance.

4. All household burning must be in a container approved by the fire department. A **five-foot square area around the burning container** must be free of burned debris (maintained) and other combustible debris.

5. **Special burning permits** may be issued by the fire department for material not considered household debris. Such permits will be issued for burning during the hours of 6:00 AM and noon, after which the fire must be allowed to burn out. There shall be no smoldering fires permitted after 6:00 PM.

6. No burning shall be permitted without a permit, except for the burning of household trash during the established burning hours.

7. General conditions for burning with or without a permit are:

A. No fire shall be permitted **within 15 feet of any structure or property line**. Burning on property lines is permissible when agreed to by adjoining property owners.

B. No open flame or smoldering fire shall be permitted to burn unattended.

C. No fire shall be started when wind or other factors are such to cause a hazardous or unsafe condition.

D. No fire shall be started unless the permit holder has provided both manpower and equipment to extinguish the fire.

E. Recreational fires for outdoor cooking are permitted. Bonfires for recreational cooking or outdoor camping may be no larger than **5' x 5' x 5'** and burn **no longer than three hours**. The Fire Official may order the extinguishment of such when it is a nuisance.

F. Applications for special burning permits, as called for in the Hermitage Fire Code, require a **10-day notification in writing** to the fire department prior to the date of permit issuance. The 10-day notification period may be waived by the Fire Official.

Burning Regulations

G. The Fire Official may issue or deny all special burning permit requests and assign conditions to the issuance of the burning permits.

8. **Warnings will no longer be issued for violations of the Hermitage Fire Code** when a justified complaint is received by the enforcing agency. The violator will be:

- A. Advised to immediately extinguish the fire.
- B. Advised of the Hermitage Burning Rules and Regulations.
- C. Advised that a citation will be issued for the violation.

(The listed rules and regulations for outdoor burning have been excerpted from Section F-300 of the Hermitage Fire Code Ordinance. The complete ordinance is available for review at the Hermitage Central Fire Station at 2511 Highland Road, Hermitage; or, contact the fire department at 724-342-0669.)



Regulations on Street Addressing

The City of Hermitage requires all residential dwellings, commercial buildings, and other structures that are assigned a street address to post their street number in a visible manner on their structure, as well as their mailbox. The City is responsible for assigning all street addresses within its municipal boundaries.

Proper addressing is especially important when a citizen requests 911 services (fire, police, or ambulance). With the operating procedure used by the Mercer County 911 System in dispatching emergency services, the responding emergency service is only given the street address, not the name of the person calling. Therefore, they have to rely strictly on the street address, and if the number is not visibly posted, a problem could occur.

The following are some tips to help you determine whether your street address is properly posted:

1. Go to the street side in front of your structure. Can your street number be easily read from this distance?

When emergency services are needed, they should be able to easily read your number from the street.

2. Is your street number obscured by the delivery flag on your mailbox, trees, shrubs, porch eaves, awnings, lawn ornaments, or other novelty decorations?

Remove any obstructions that may make it difficult to read your street number on your house and mailbox.

3. The recommended minimum size for visibility of each street number is at least three (3) inches high and one (1) inch wide. A contrasting paint color of the number to that of the structure also helps make the address more distinguishable.

4. Is your street number on a wall-mounted mailbox situated far from the road?

If your street address is shown on your mailbox, which is attached to your structure and is set back far from the road, you may want to consider a street sign posting of your address near your driveway so that you may be easily located.

5. Have you removed your old rural box number from your house and mailbox?

To reduce the confusion of finding you when emergency services are needed, the address which that municipality and 911 have assigned to your property should be the only number on your structure and mailbox.

6. If your property is situated on a corner parcel abutting two public streets, is your proper street address being shown from both directions?

Often on corner parcels, the street address is assigned based upon the direction the house is facing. However, in some cases for safe mail delivery, the mailbox is situated on the other side street which causes the street address to be assigned on the opposite street. Therefore, if your structure is in this situation, you should include the street name of your address with your street number on your structure and mailbox.

